

# Retreats T&C



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## Disclaimer

Chiara Favaretti and all persons involved in retreats act only in capacity as agents for the participant in all matters connected with travel, excursions, and transportation, and hold themselves free of responsibility for any damage and inconveniences (such as late departures or change of schedule, strikes, loss or damage to baggage or any of the participant's belongings etc), personal injuries, accident or death.

We will provide safe, careful instruction and safe premises, but ask each participant to take personal responsibility for their own self-care and any injuries incurred during retreat. Modifications are given to participants with specific needs, provided they have informed us of their conditions prior to attending a retreat. If participants are unsure of their physical ability to participate, they should seek the advice of a healthcare practitioner.

All prices quoted are correct at time of printing, include the cost of operation of the retreats and associated activities, and are subject to currency changes.

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## Important Information

Unless you have done so before (or if your health conditions have changed since), you must complete the **Health Waiver** prior to the retreat's start. This will help tailor the classes and prepare other activities accordingly.

Pilates exercises are very safe but, as with all forms of physical exercise, it is prudent to consult your doctor before starting Pilates sessions. These sessions are not a substitute for medical counselling or treatment. If you have any doubts about the suitability of the exercises, you should refer back to your medical practitioner.

Please note it is inadvisable to join in any physical classes if you are feeling unwell so to protect yourself as well as the rest of the group. Shall you develop a fever during your stay, you won't be admitted to class until and unless all symptoms have resolved.

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## Privacy Policy

We may use the information we collect from you when you register, sign up for our newsletter, respond to a survey or marketing communication, surf the website, or use certain other site features in the following ways:

- To personalise your experience;
- To allow us to deliver the type of content and product offerings in which you are most interested;
- To quickly process your transactions;
- To send periodic emails regarding your order or similar products;
- To follow up with any relevant correspondence;

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If at any time you would like to unsubscribe from receiving future emails, you can do so at the bottom of any of our newsletters or by email us at [favarettichiara@gmail.com](mailto:favarettichiara@gmail.com)

All sign-up/booking transactions are processed through a separate gateway provider and data management company and are not stored or processed on our servers.

By participating in a retreat, guests acknowledge and agree to images and photos of their being and likeness being taken, and that such images may be shared online and for publicly.

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## Cancellation Policy

Our Wellness Retreats are limited to a small number of attendees to allow for a more personable, intimate experience, therefore our cancellation policy is in place to help guests and us alike to work together regarding unexpected cancellations. All cancellation requests must be submitted prior to retreat start date to: [\*\*favarettichiara@gmail.com\*\*](mailto:favarettichiara@gmail.com)

- Cancellations with over 60 days notice: 50% refund
- Cancellations with 30 to 60 days notice: 25% refund
- Cancellations with less than 30 days notice: no refunds

Exceptions cannot be made for any reason, including weather, injury/illness, or personal emergencies. We do not provide refunds or credits for failure to attend or failure to complete the retreat, or for arriving late or leaving early, which will be considered on a case by case basis.

We reserve the right to cancel retreats with inadequate participant interest, in which case all monies paid will be refunded. We cannot be held responsible for any personal expenses, such as airline tickets, due to changes in itineraries or retreat cancellations.

This agreement supersedes all previous oral or written communications, representations, or agreements between the parties.